

BOB

CAREER SUMMARY

- Sr. Oracle DBA in Southern California working closely with senior executives and decision makers in a variety of industries.
- Extensive experience in Oracle Database Administration, Oracle Applications, **product implementation and technical support**, including database design and concepts, back-up and recovery, modeling, performance tuning, monitoring, and security.
- Experience in leading teams specific to Oracle Applications upgrades and implementations.
- Proven **Subject Matter Expert** in **applications architecture** and technical implementations including Financials, Manufacturing, Supply Chain and Customer Resource Management and recent experience with modules **Oracle Internal Controls Manager (OICM)** for **SOX** compliance, **Lease Management, Data Hub, and Multiple Language integrations and Support**.
- Fourteen years experience as an Oracle DBA, with twelve years focusing on Oracle Applications Database Administration.
- **Specialist** in resolving end user issues, **real-time problem solving**, and documentation.
- Experienced in **mentoring** individuals and group of professionals, while **meeting aggressive deadlines**.
- Worked with off-shore teams in different time-zones and **coordinated support** activities.
- Solid hands on experience in **architecting, installing, creating, configuring, patching, deploying and migrating, cloning and documenting** databases and their environments.
- Excellent verbal and written communication skills.

ACCOMPLISHMENTS & AWARDS

- Authored and presented professional papers to the International Oracle Applications Users Group (OAUG) on subjects including Database Cloning
- Founded the Southwest U.S. Regional Oracle Applications User Group (SROAUG) and the Oracle Applications on Windows Platforms Special Interest Group (NTSIG) as Chairman and Membership Directors.
- Authored the By-Laws of the SROAUG.
- Currently a Member of the Board of Directors of the Oracle Applications for Database Administrators Special Interest Group (DBSIG).
- Regularly contributes articles to international Oracle Applications specific newsletter.

EDUCATION/TECHNICAL SKILLS/ORGANIZATIONS

EDUCATION

Certificate	1997	Workshop on performance tuning of Oracle Databases to run best on HP hardware.
Oracle Database Administrators Master's Curriculum	1995 -	Database Administration Parts I & II, and Application Object Library as System Administrator . Oracle Corporation, Costa Mesa, CA
Oracle Application Developers Master's Certificate	1993 - 1994	Database Procedures, Developer2000 (Forms 4.5 Parts I & II, Reports 2.5, etc.) and Distributed Option. Oracle Corporation, Costa Mesa, CA
9 Certificates	1984- 1986	Software Project Management/Computers, University of Southern California, LA, CA
MS Studies	1984 -1985	Computer Science, California State University, Fullerton, CA
MS studies	1979 - 1981	Computer Science/Quant. Analysis, University of Maryland, Baltimore Co., MD
BA	1979	University of Maryland, Baltimore Co., MD

SOFTWARE

ORACLE RDBMS (Versions 5, 6, 7, 8, 8i, 9i, 9iAS & 10g) and **ORACLE Applications** (Versions 9.4, 10.x, 11.0 & 11i (through and including **11.5.10.2**) of **E-Business Suite, Financials, Manufacturing, Supply Chain, CRM, etc.**, **Oracle Methods** (AIM), Backup & Restore with OmniBack II, Veritas Clusters, **CASE Tools** (Designer2K, Erwin, Teamwork, Deft, Statemate), **GUI Tools** (Xvfb, VNC, X-Windows, DECWindows, Motif, Softbench), **Change Mgmt Tools** (PVCS, RCS, SCCS, Rational's ClearCase) **DBA Tools** (SQL*Lab, TOAD, SpotLight on Oracle/Apps, STATSPACK, OEM, OAM, RDA, ACT, Oracle Diagnostics) Microsoft Desktop Publishing, Jovial, Assembly, Pascal, Fortran, CMS-2, APL, Basic, etc.

NETWARE

Experienced in distributed processing and networking via Citrix, SQL*Net (2.x, Net8), DECNet (DECNet DOS, DECNet Mac, Mac330, MacX), and TCP/IP (Putty, WinSCP, F-Secure, SSH, SCP2, Reflections, Hummingbird, LAN WorkPlace, FTP, Telnet, and SMTP), Appletalk (Pathworks), asynchronous (Kermit, VTerm), LAT, and SNA protocols.

HARDWARE

RedHat Linux 3.x, 4.x, IBM RS6000 (Models C, H, & M) Servers w/ OS **AIX 5L**, HP 97XX Workstations & 98XX Servers w/ OS **HP-UX** (9.x, 10.x, 11.x), Sun Servers (250, 450, 3500, SparcStations) w/ OS **Solaris 2.6 & 2.8**, **EMC** Disk Servers, **Storage Area Networks** (IBM, SUN), Novell Servers, Sequent 2790 w/ Dynix/ptx 2.1.5, DEC VAX Workstations, 8600, and 63X0 w/ VMS, Networked MacIntoshes (MACII w/ OS 7.1) and PCs (w/ DOS, Win3.1, Win9x, WinME, **Win2000, NT, WinXP**).

ORGANIZATIONS

Board of Directors Member of Oracle Apps Database Special Interest Group, 2004-
Membership Director of Southwest U.S. Oracle Applications User's Group, 1996-2004
Founder and Chair of Southwest U.S. Oracle Applications User's Group, 1996-2003
Founder and Chair of Oracle Applications on NT SIG, 1998-2000
Communication Director of the Orange County Oracle User's Group, 1999-2001
Member of the UNIX Users Association of Southern California.

EMPLOYMENT HISTORY

First American Corelogic, Inc., Santa Ana, California – Oct 2007 – Present

Sr. Oracle Apps DBA

- Supporting 2 global, highly customized mission critical Oracle Apps (EBS) Production Databases and environments, serving thousands of users and multiple business units. All databases and their 14+ equally enabled Development, Test, QA Databases, are Solaris/Linux-based, and require 24x7 support.
- Supporting development teams with root-cause analysis, TARs, Code Migrations, Patching (analysis, management and migration), Cloning, risk-mitigation, and general 'housekeeping' needs for Oracle Applications instances.
- Monitoring/tuning databases and Solaris/Linux OS using OAM, OEM, RDA, 10g Grid-control, top, stats, etc.
- Providing daily maintenance, and project-driven support, including the strategic planning and staged execution of database storage migrations from EMC DMX 3000 to EMC DMX 4000.

Herbalife, Inc., Torrance, California - Nov 2006 – Oct 2007

Sr. Oracle Apps DBA

- Supported 1 Global, multi-national/multi-language (65 countries), RAC-enabled, Linux-based, 11.5.9+, 24x7, 1.8TB Production Database and environment, & 20+ equally enabled Development, Test, QA Databases,
- Provided daily maintenance, and project-driven support, including re-architecting environment for new hardware.
- Supported multiple development teams with root-cause analysis, TARs, Code Migration Requests, Patching (analysis, management and migration), Cloning, risk-mitigation, and general 'housekeeping' needs for Oracle Applications instances running on 9i and 10g databases.
- Monitored databases and Linux/UNIX servers & OS performance using OAM, OEM, TOAD, SpotLight, HP OpenView, RDA, Oracle grid-control, top, stats, etc.
- Provided direction, guidance, and mentoring on application deployment and support, and perform other duties as assigned by management.

Los Angeles County – Internal Services Dept, General Gov't Systems Div. Downey, CA - Jul 2006 – Oct 2006

Oracle Apps DBA

- Supported the Auditor-Controller's new Countywide Accounting and Purchasing System (eCAPS) and wrote customizations supporting new requirements.
- Supported other home grown Oracle databases (8i and 9i) on HP-UX 11i and AIX 5.2 servers including the Community Redevelopment Agency (CRA) Accounting System and County Wide Reporting Database (CWRD).

Wet Seal, Inc., Foothill Ranch, California - May – Jun 2006

Oracle DBA

- Supported 5 Production databases and apps servers, including 1 Oracle Application 11i (11.5.7) environment.
- Promoted and scheduled new code into production and conducted daily log monitoring on AIX servers.

Systems Management, Inc., Portland, Oregon – Nov 2005 – Apr 2006

Senior Consulting Lead Oracle Database Administrator

- Provide services for multiple Southern California clients, including:

- Analyzed, road-mapped, documented, and applied 2005 Quarterly Critical Patch Updates and pre-requisites to pre-production database and application servers to minimize impact and window of opportunity for production environments.
- Implemented new Oracle E-Business Suite, Special Edition (11.5.10) as Oracle Applications Database and System Administrator, on Linux RedHat 3.0.
- Supported developers and functional consultants, worked Oracle TARs, applied patches and cloned environments.
- Directed team in cloning and upgrade and technologies as well as leading a team in support of 11.5.7 to 11.5.10.2 upgrade including cloning, upgrade, testing, documentation and customizations.

Beckman Coulter, Inc., Fullerton, California – Feb 2005 – Oct 2005

Consulting Oracle Applications DBA

- Patched and managed patching activities, migrated custom code, cloned, monitored & solved realtime problems, and documented 1 global production and 27+ development 11.5.10 Oracle Applications databases, as well as 128+ non-Apps Oracle databases, including their environments on multiple HP servers and tiers.
- Maintained the Enterprise Data Warehouses (EDW - dev, test, prod) owned by the Business Intelligence Group and assisted when data extracts from the Production failed to complete.
- Utilized OEM, OAM, ACT, RDA, Oracle Diagnostics, Statspack Reports, etc. on a daily basis.
- Opened and worked Oracle Support TARs to fruition.
- Supported developers by moving / compiling new code, and generated / tkprof-ed trace files.
- Supported and participated on vendor selection committee selecting Sarbanes-Oxley and Archiving/Purging vendors.
- Configured, established, and enabled auditing of Global Production database.
- Provided current 11i information to technical staff and documented all progress.

Aramark Uniform Services, Inc., Burbank, California – Jul 2004 – Jan 2005

Senior Oracle Applications DBA

- Installed, configured, patched, deployed custom code, cloned, solved realtime problems, and documented 1 production and 8+ development 11.5.9 application environments on multiple HP servers and tiers.
- Administered Contracts and License Management of Oracle and third-party products.
- Supported and documented enablements including Oracle Application Interconnect (OAI) and Customer Data Hub (CDH) for Trading Community Architecture (TCA) Version 2.
- Documented procedures, reviewed and implemented security issue resolutions per auditor recommendations
- Mentored developers and end users.

Experian, Costa Mesa, California – Dec 2002 – Jun 2004

Consulting Oracle Applications Implementation DBA

- Led efforts to install, create, configure, and patch, migrated custom code, cloned, solved realtime problems, and documented 1 production and 8 development 11.5.8 application environments on multiple AIX servers and tiers.
- Performed all Applications System Administrator responsibilities.
- Implemented enablements including Workflow, BulkLoader, Tutor, and SSL.
- Installed, configured, and patched desktop components (ADI, Jinitiator).
- Documented procedures, and mentored Helpdesk Staff, developers, end users, and non-Applications DBAs.

NACA Logistics Group, Long Beach, California- May 2001 – Dec 2002

Corporate Oracle Database and Financials Administrator

- Installed, created, configured, patched, deployed custom code, cloned, solved realtime problems, maintained, and documented 3 Production databases (8.1.6 / Apps 11.5.3, 8.1.7 Custom, 9.0.1 Data Warehouse) and 1 Test database (8.1.6 / Apps 11.5.3), and their environments on multiple Solaris servers and tiers.
- Performed Database, Applications, and Operating System tuning on an as needed basis, and documented same.
- Monitored resource allocation, archive logging, backups (hot & cold), and user activity and assured that limited enterprise resources were utilized most efficiently.
- Installed, configured, and patched desktop components (ADI, Jinitiator).
- Mentored Helpdesk Staff and end users in person, via telephone, and by documenting procedures.

Hines Horticulture, Inc., Irvine, California – Mar 2000 – Apr 2001

Corporate Oracle Database Administrator and UNIX Systems Administrator

- Support a team of 25-30 consultants and customization specialists, as well as 50 live users.
- Led the installation efforts to include cloning creating, configured, patching, migrating custom code, cloned, solved realtime problems, maintained, and documented 2 R11.0.3 and 4 R11i Oracle Application databases and their environments multiple HP servers and tiers.
- Performed disk and capacity planning per user and database growth.
- Assured reliable tape backups of databases and hardware environments, accessibility to networked printers, and patched operating systems per database requirement.

- Tuned databases and database tools, and optimized database and UNIX kernel parameters.
- Mentored development and infrastructure staff, as well as site champions and generic users.

Computer Technology Associates, Inc., Newport Beach, California – Nov 1999 – Feb 2000

Consulting Manager

- Mentored junior associates, supported pre-sales consulting, and supported multiple clients, including:
 - Unilab, Inc., Tarzana, CA
 - Documented departing DBA's efforts, documented methodologies, cloned Oracle Applications 10.7 NCA (3-tier) production database on SUN Solaris2.6 to a test machine.
 - Upgraded database engine for Y2K compliance, supported Oracle Financials database until permanent DBA could be hired.
 - VDI Multimedia, Inc., Hollywood, CA
 - Designed and implemented a backup and recovery methodology on a SCO Unix server.
 - Installed Oracle8i (GUI-only) on a HP 9000 D390 (character-only) server, and prepared server by pre-patching kernel, core, subsystem, and network for Oracle and Y2K compliance.
 - Wet Seal, Inc., Foothill Ranch, CA
 - Evaluated pre-production HP-9000 K590 server, EMC architecture, and HP-UX 11.0 O/S kernel.
 - Recommended throughput adjustment.
 - Served as full-service relief-DBA for vacationing permanent DBA.
 - JAMS/Endispute, Inc., Irvine, CA
 - Upgraded Oracle Applications 10.6.1 on RDBMS 7.1.6.2 database to Oracle Applications 10.7 Prod 16.1 on RDBMS 7.3.4.3 database, on Sun Solaris 2.5.1, for complete Y2K compliance.

Park-Nelco – Anaheim, California – Jun 1999 – Oct 1999

Oracle DBA

- Provided 24x7 support of worldwide hardware, software, and administration of HP and NT servers, Supported Oracle databases (7.3.4) and Oracle's (10.7) Financial and Manufacturing Applications.
- Administered Contracts and License Management of Oracle and third-party products.
- Provided and assured system and database backups, system administration of Oracle Applications, and the resolution of functional end user problems and issues regarding standard and highly customized code.
- Installed and maintained Oracle8 on NT server hosting ADP's HR product as a corporate solution.

Rogerson Aircraft Company – Irvine, California – Feb 1999 – May 1999

Corporate DBA

- Maintained, tuned and provided trouble-shooting of a new enterprise wide implementation of Oracle 11 NCA financial and manufacturing applications on 5 SUN Solaris2.6 servers hosting Oracle8 databases.
- Applied and documented database and middle tier patches as updates were available.
- Identified, evaluated and documented system configurations and database needs.
- Assured system and database backups, system administration of Oracle Applications, and the resolution of functional end user problems and issues.

Vertex Systems, Inc. – Los Angeles, California – Mar 1998 – Feb 1999

Senior Consulting Oracle DBA

- Provided market analysis and pre-sales consulting to prospective customers.
- Provided DBA services for multiple clients, while maintaining a continuously high level of customer satisfaction.
- Upgrading Oracle Applications, database engine, and operating system from character 10.5 / 7.1.6.2 / HP-UX 10.10 to 10.7SC Prod 16.1/7.3.3.4.1/HP-UX 10.20, w/ EMC Enclosure 3100-9008.
- Created, installed, patched, rebuilt, recovered, defragmented, moved, optimized, and tuned specific database functionality.
- Planned backup strategies, conducted daily monitoring and maintenance, and implemented and audited database architecture for optimal performance.
- Maintained a professional and company presence with regional and national organizations such as OCOUG, LAOUG, SROAUG, and NTSIG.
- Mentored junior DBAs, co-workers, and clients.

Pacific Scientific - Newport Beach, California – Feb 1996 – Feb 1998

Lead Corporate DBA

- As Lead Corporate DBA, responsible for 3 HP servers hosting multiple Oracle 10SC databases and their environments, led a team in the enterprise-wide implementation of Oracle financial and manufacturing applications.
- Planned, led and conducted upgrades and applied patches up to 10.7 Prod 16.1 as updates were released.
- Identified, evaluated and documented system & EMC configurations and database needs.
- Trained Division-level staff and developed guidelines and standards to control customization of Oracle applications and new applications development.

- Developed data security policies, procedures, and Corporate standards in order to maximize system availability and database integrity while minimizing system downtime and cost.